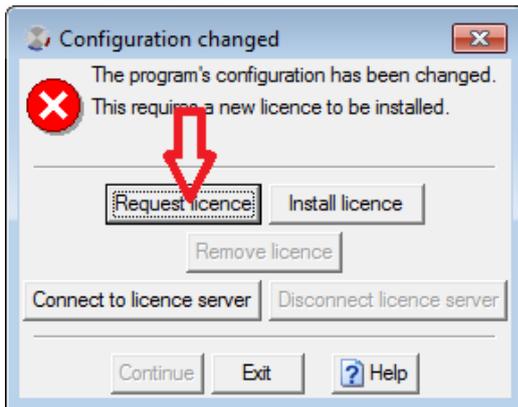# TRACKEYE Floating licence

1. Install TRACKEYE on the server with the configuration code labelled on the CD cover or received from Image Systems AB.
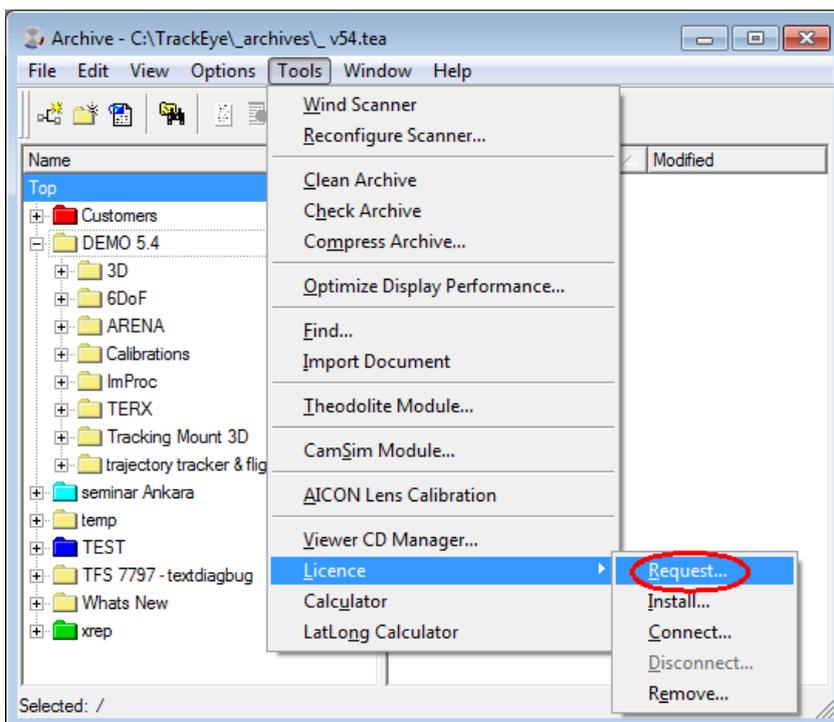
When installing TRACKEYE with a floating licence, the licence server is installed separately from the TRACKEYE software. The server control files must be placed in a directory physically on the server machine. The licence server obtains a licence code from Image Systems AB that specifies the maximum number of simultaneous users. This number may be increased by obtaining a new licence code from Image Systems AB.

2. Start TRACKEYE on the server. When this dialog appears, Click **"request licence".**

If an error message appears regarding WMVCore.dll is missing, see more information at the end of this document.

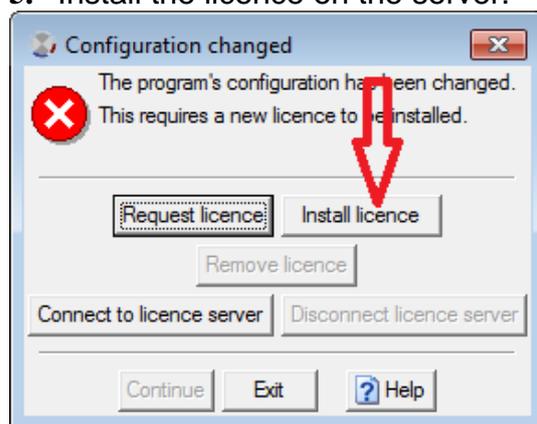If you are running TRACKEYE already, go to Tools->Licence->request

3. Type in Company, Country & Distributor/Agent, click **"Save",** save the **request.txt** on your computer, attach this file in email & send it to licensing@imagesystems.se

4. We will send you the floating licence back ASAP.

5. **Install the licence on the server.**

The floating licence system relies on remote file transfer between a server computer (a Windows machine) and client computers. The server has service running that scans for licence requests in a specific directory. **The clients must have read and write access to this directory.**

6. Create a share on the server for TRACKEYE & give "Everyone full control" If you are not sure where you have installed TRACKEYE, you can find it in the registry as "Licensedir" under the key: [HKEY_LOCAL_MACHINE\SOFTWARE\Image Systems AB\TRACKEYE]
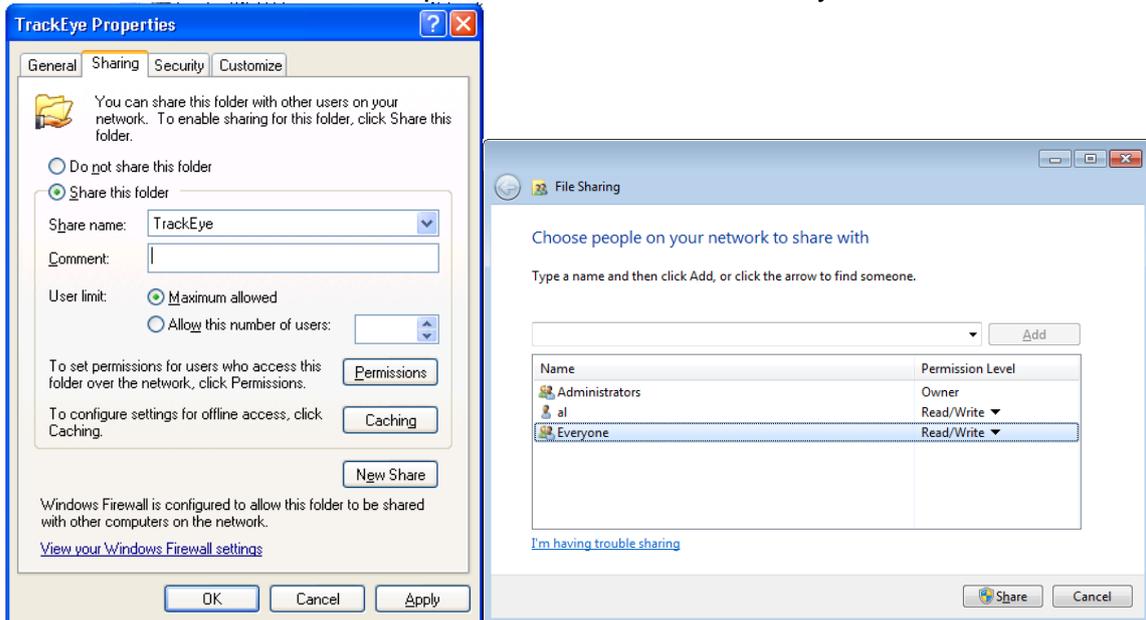
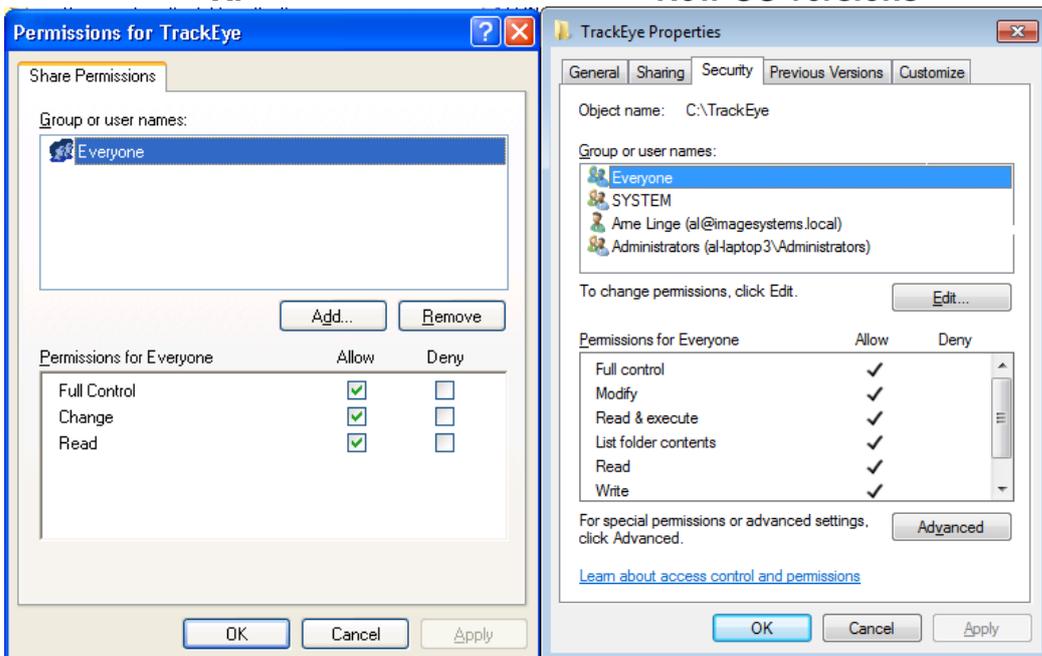| Floating License Server Directory	
Windows XP	Vista / Win7/Server 2007/2008 R2
C:\Program Files\Image Systems AB\TRACKEYE	C:\ProgramData\TRACKEYE
C:\Program Files (x86)\Image Systems AB\TRACKEYE	Do NOT select Program Files folder
The "licensed" folder should be a child of one on these folders.	

Checking for proper permissions settings:
From the client, try to create a new text-file (right click->New->Text Document) in the shared directory subfolder 'licensed' **on the server**.
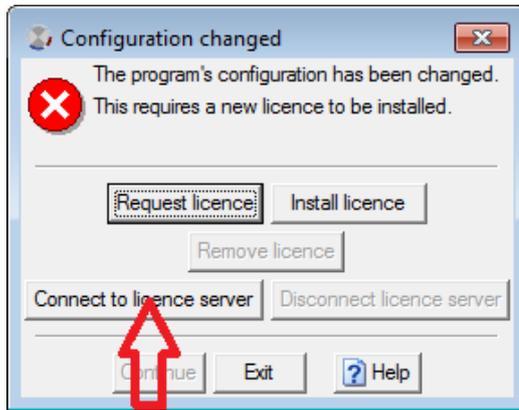If you are allowed to do that, the permissions are set correctly.

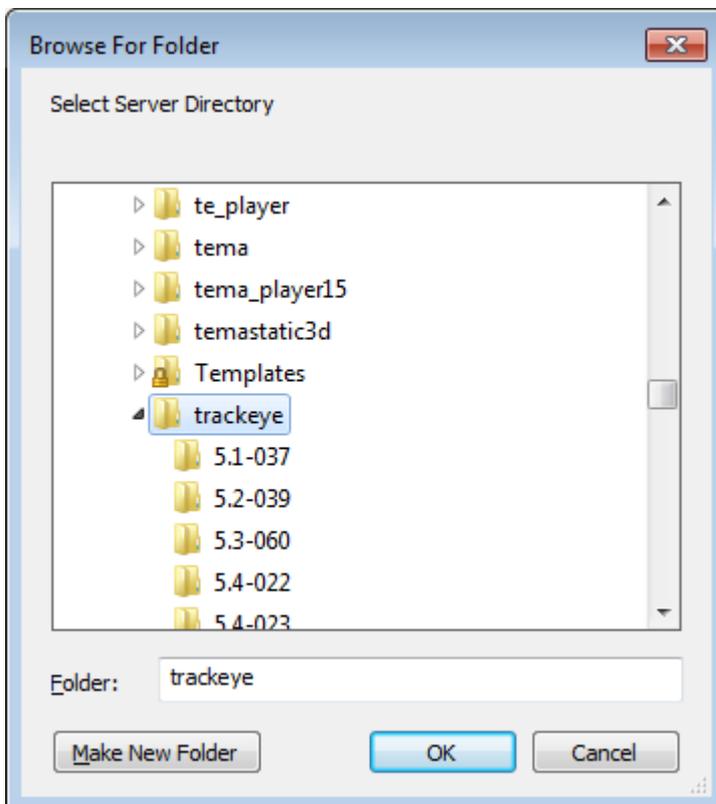**XP**   **New OS versions**
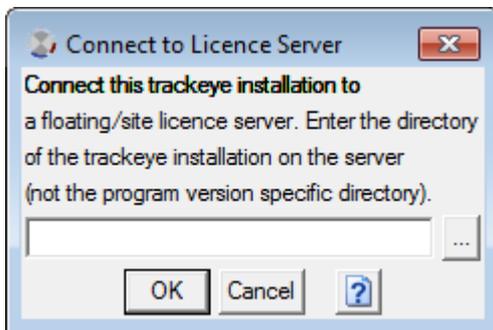

7. Install TRACKEYE with the same configuration code & version as the "TRACKEYE server" on the "TRACKEYE clients".

8. Start TRACKEYE on the "TRACKEYE clients", click **"Connect to licence server"**
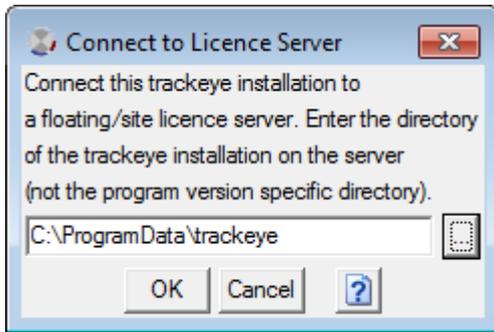
9. Browse to the shared directory where TRACKEYE is installed on the "TRACKEYE server".
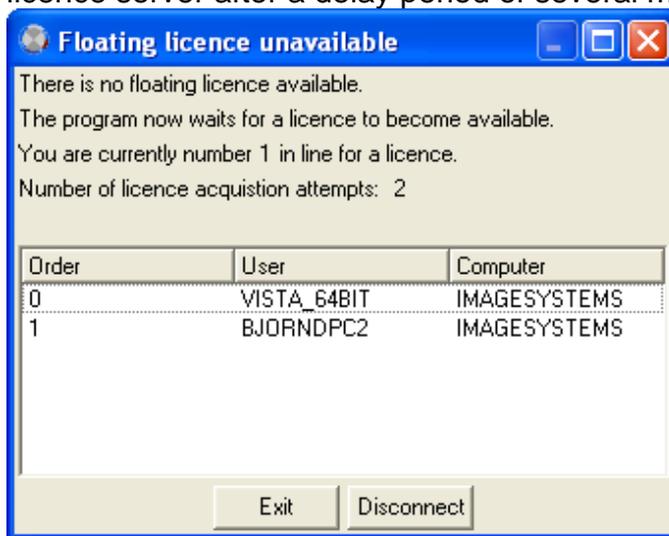
NOTE!!!
The directory must be shared as "Everyone full control" to be visible.

Connect to Licence Server

Connect this trackeye installation to
a floating/site licence server. Enter the directory
of the trackeye installation on the server
(not the program version specific directory).

C:\ProgramData\trackeye

[OK] [Cancel] [?]

10. This "floating licence" allows TRACKEYE running from different clients. "TRACKEYE server" can also be used as a "TRACKEYE client".

11. If "TRACKEYE server" must be rebooted the connected clients will get a warning that the server has gone down.

12. Each client installation needs to be able to access the server control directory. This means that the server must be online for any of the clients to operate. If there are no licences available when a client tries to obtain one, a warning message is displayed and the client repeatedly checks for licence availability.

13. Licences are assigned on a "first come, first served" basis. If a client computer or its TRACKEYE system crashes, its assigned licence is returned to the licence server after a delay period of several minutes.

Floating licence unavailable

There is no floating licence available.
The program now waits for a licence to become available.
You are currently number 1 in line for a licence.
Number of licence acquistion attempts: 2

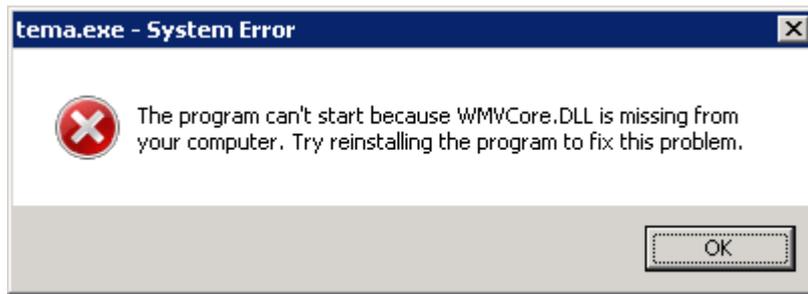| Order	User	Computer
0	VISTA_64BIT	IMAGESYSTEMS
1	BJORNDPC2	IMAGESYSTEMS

[Exit] [Disconnect]

NOTE!!!
Older versions of Windows Media can be 'redistributed' with wmfdist.exe.
This possibility is removed in later versions so we recommend customers
to install WindowsMedia from Microsoft. In Vista/Win7 it seems like WindowsMedia
is pre-installed.

On 2008 Server (as customers sometimes use for license server) WindowsMedia is
not pre-installed.

If this error message appears when trying to start TRACKEYE on the server.

For this purpose we provide **wmvcore.dll/wmasf.dll.**

The files are located here (after TRACKEYE installation):
C:\Program Files (x86)\Image Systems AB\TRACKEYE\Redist\WindowsMedia
-or-
C:\Program Files\Image Systems AB\TRACKEYE\Redist\WindowsMedia

These two files makes it possible to start TRACKEYE without installing the complete WindowsMedia.

Presently customers must copy these files manually to windows/system32 or where the TrackEye.exe is located.

Image Systems AB
Technical Support